# Teaching and Learning in an Evolving Educational Environment

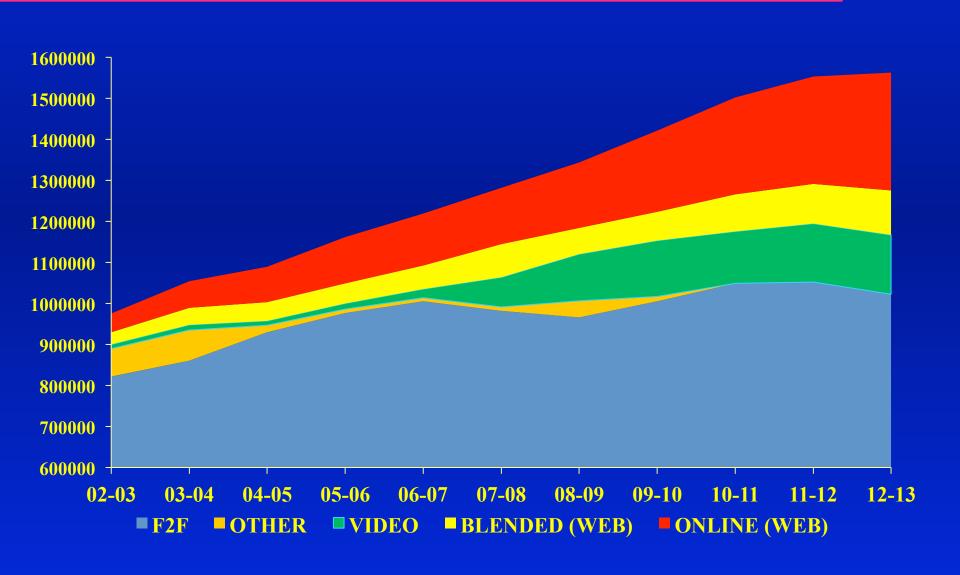
#### Chuck Dziuban

Research Initiative for Teaching Effectiveness University of Central Florida

## The University of Central Florida

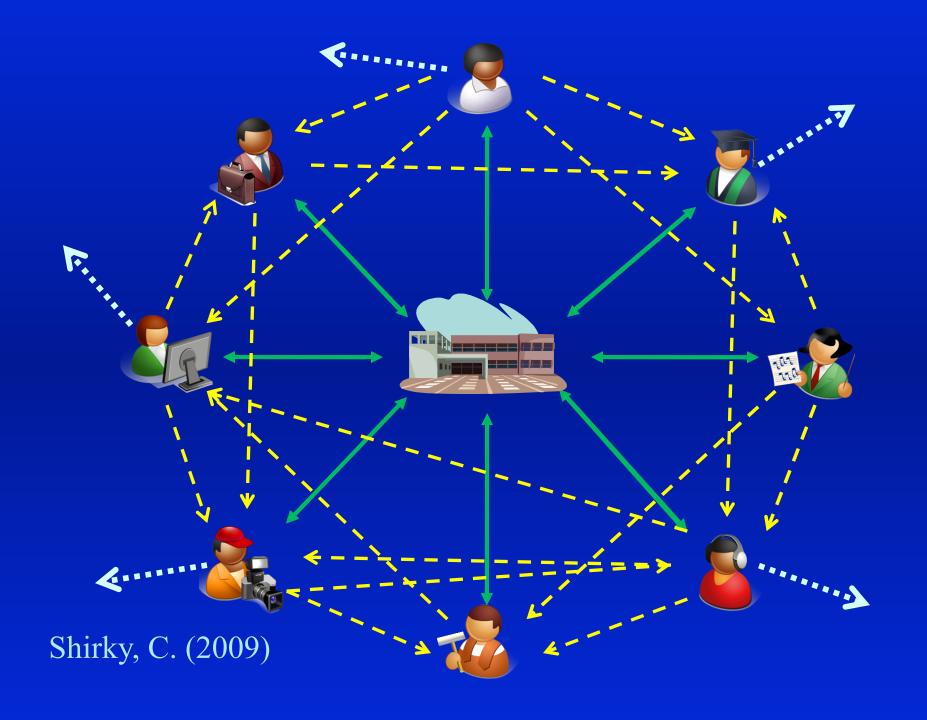


#### UCF SCH Growth



#### Unbundled classroom





#### Emerging learning modes



Mobile Learning



Learning in the Cloud

Blended

Learning





Online Learning



Web 2.0





Flipped Classroom



**MOOCs** 



#### How do we know?



#### ...or do we know?

#### Students

Faculty

Success

Retention

Reactive behavior patterns

Generational comparisons

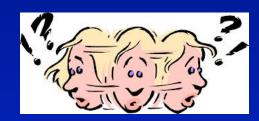
Engagement

Demographic profiles

Strategies for success

Information fluency

Chuck, this has nothing to do with me...



SoTL projects

#### Faculty SoTL projects

Manipulatives in chemistry

Theater

Constructive Engagement Civility



Essay Comments

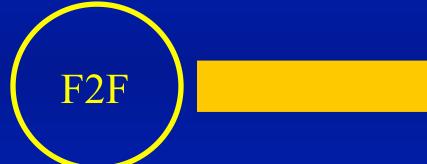
Higher order evaluation models

Virtual worlds

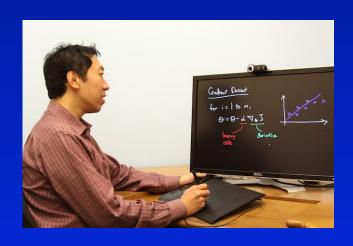
Online Persona

# How do you maintain your teaching persona online?

Bill Phillips – Center for Distributed Learning
 Who are you?







Online

# Higher order evaluation models in online learning: Constructive engagement

- Aaron Liberman Health and Public Affairs
- Assessment as part of the learning process



Fairer evaluation

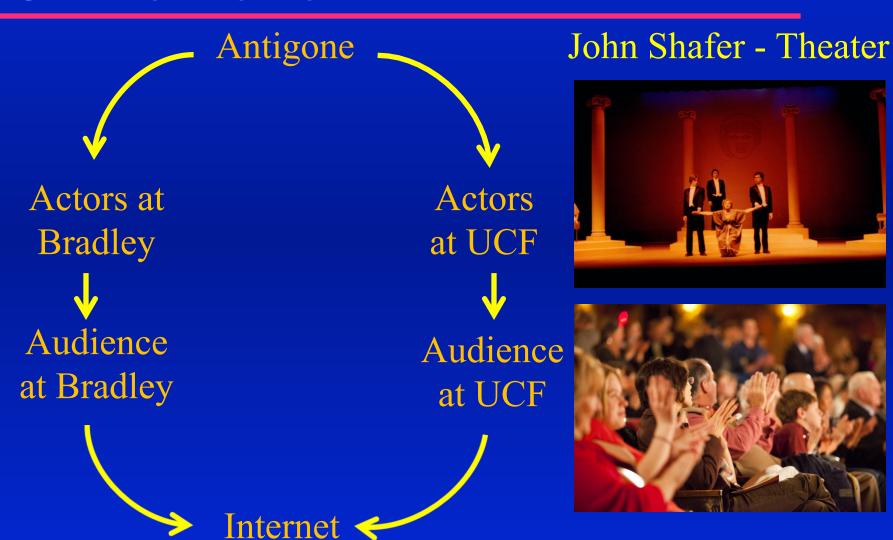


Improved student interaction



Improved instructor interaction

#### Online theater



## Some interesting learning models



## An engagement model: Web 2.0





# An authentic model: Public relations

Robert French Auburn University





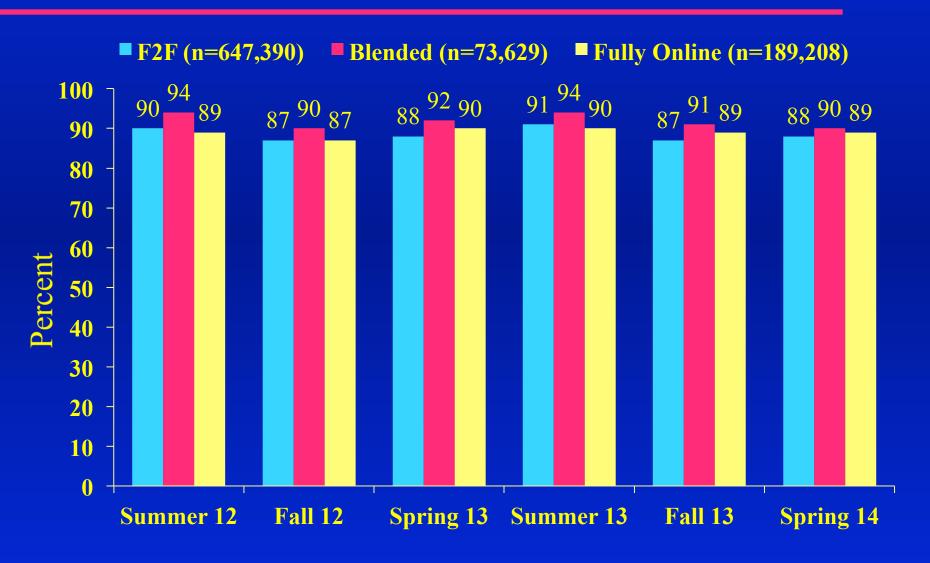
#### Second Life model



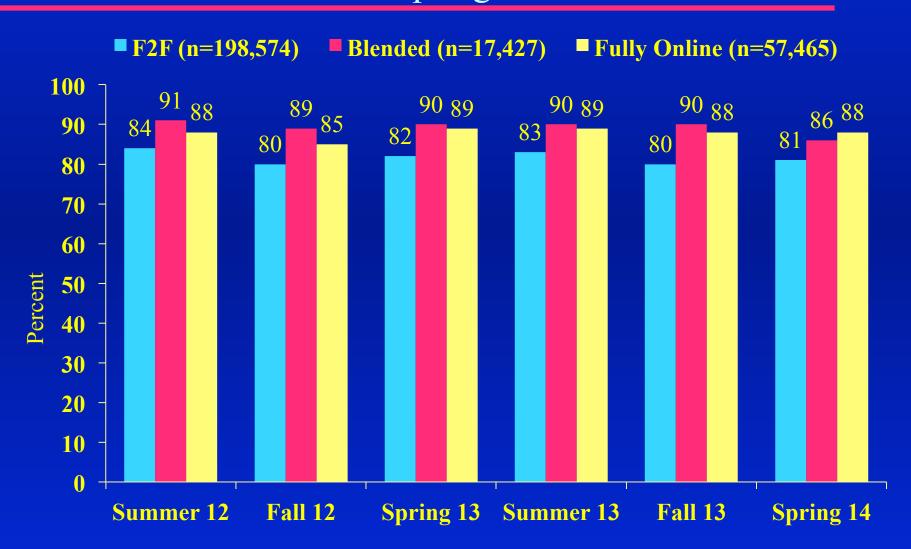
#### Student success



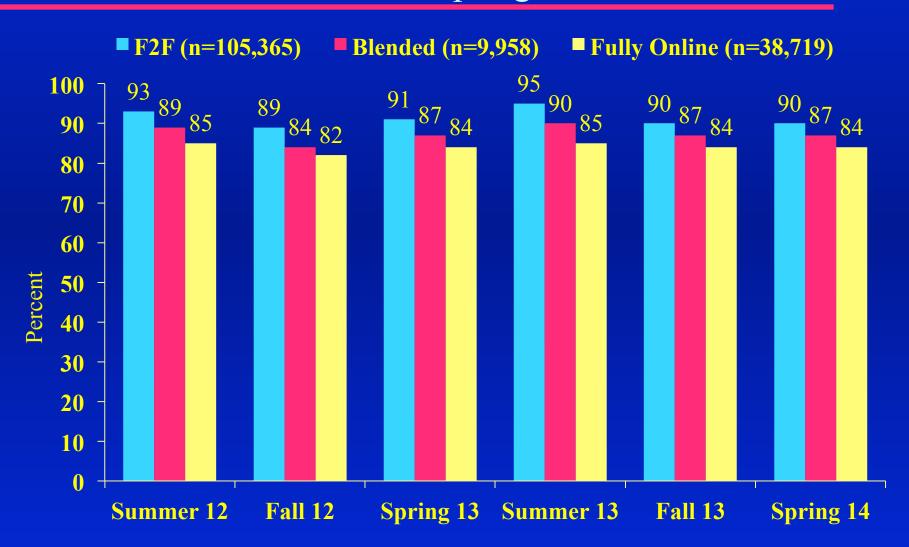
#### Student success



## Success Rates by Modality for the College of Sciences Summer 12 – Spring 14



## Success Rates by Modality for the College of Arts & Humanities Summer 12 – Spring 14



## Generations

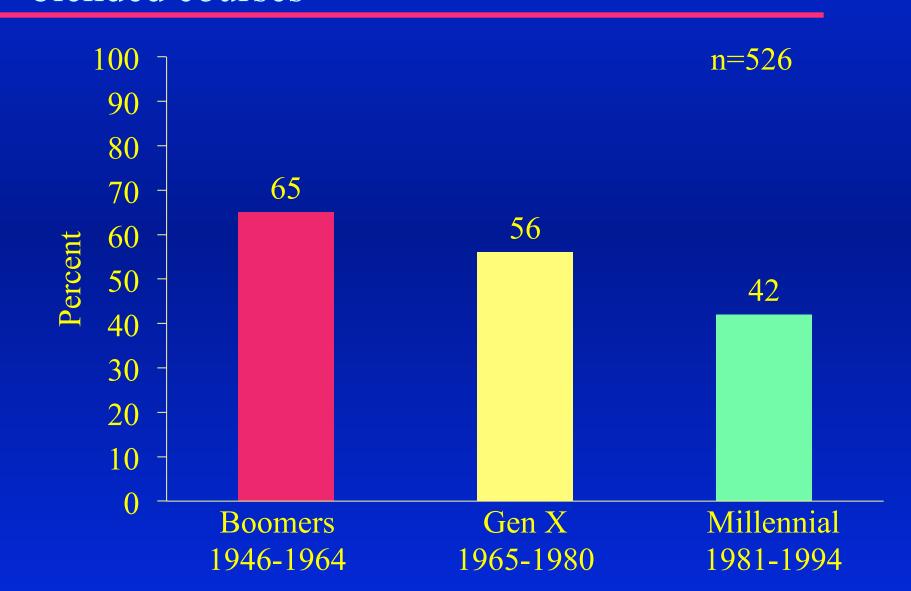


# Some characteristics of the generations

- Matures (prior to 1946)
  - Dedicated to a job they take on
  - Respectful of authority
  - Place duty before pleasure
- Baby boomers (1946-1964)
  - Live to work
  - Generally optimistic
  - Influence on policy & products

- **Generation X (1965-1980)** 
  - Work to live
  - Clear & consistent expectations
  - Value contributing to the whole
- Millennials (1981-1994)
  - Live in the moment
  - Expect immediacy of technology
  - Earn money for immediate consumption

## Non-ambivalent satisfaction with online and blended courses



## Disruption



#### NOW! ELECTRIC TYPING AT LESS THAN STANDARD OFFICE TYPEWRITER PRICE!





Perfect for accurate billing! Solves the secretary problem! Easier toping and lever errord



Report keys for special julial Letter perfect typing resultar lip to 8 plear, plean carbonal



Adds prestige to your business? Truly purtable, carries easily! Ideal for perfect deplication!

#### AT LAST! POWER TYPING AT A PRICE THAT EVERY BUSINESS CAN AFFORD!

Now at har doctors, lawyers ... every brainmann... can afford all the benefits, all the period of electric typing at few than the price of most memori machine? On the new South-Comma Electric — the world's first electric portable typic even inexperienced typints can produce clean, craps, professional typing results?

Compact, convenient and truly portable, the Santh-Corona Electric Fortable gives you up to right clean carbfu copies, permits crystal-clear microograph doplication, does a season, better all-around typing job with more appeal, less typing effort!

Why keep a manual typewriter when low-cost electric typing is here have your local dealer show you the Smith-Cosona Electric Portable today?



# Disruptive innovation!

• There's one in YOUR future!!

And another one right behind it!

Smith-Corona ELECTRIC PORTABLE TYPEWRITER

Wayne Hodgins, 2007

# Will massive, open online courses (MOOCs) revolutionize higher education?

#### Sebastian Thrun

Stanford University



#### Analytics



Signals

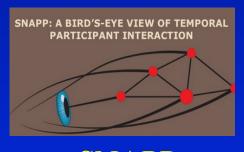


Carnegie Mellon-OLI



MAP-Works





**SNAPP** 



Predictive
Analytics
Reporting (PAR)
Framework



Civitas Learning

## Metaphors for analytics



Landscape



Clan

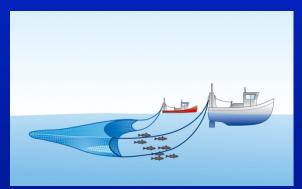


Thermometer



Road map





Trawl net

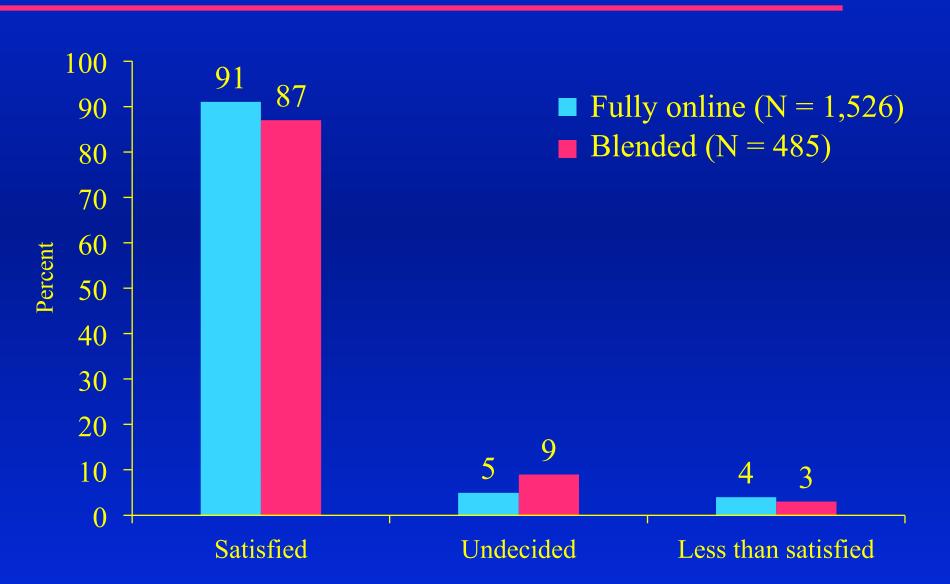


Work-out room

## Are you satisfied?



# Student satisfaction in fully online and blended courses



# Students' positive perceptions about online and blended learning

- Convenience
- Reduced Logistic Demands
- Increased Learning Flexibility
- Technology Enhanced Learning

Reduced Opportunity Costs for Education

# Students' less positive perceptions about online and blended learning

- Reduced Face-to-Face Time
- Technology Problems
- Reduced Instructor Assistance
- Overwhelming
- Increased Workload

Increased Opportunity Costs for Education

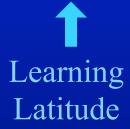
## The Anna Karenina principle

"Happy families are all alike; every unhappy family is unhappy in its own way"



# I can't get no.... Student satisfaction





Ambivalence











#### Student evaluation of instruction

"This guy is so boring, my pillow needs a pillow!" -Ratemyprofessor.com



# Rate My Professors: University of Central Florida



- "She is very powerful in motivating the class to participate and is very clear. She is a very kind teacher who teaches from her heart!"
- "Explains everything so clearly and is really enthusiastic about the material. I loved going to class."
- "Works really hard to ensure all of his students succeed in his class. He returns assignments filled with remarks and suggestions. Very friendly and easy to talk to."



- "Often late or unprepared. Never available outside class. Can be cruel and intimidating to students."
- "She is lacking in creativity and consistently fails to engage the class because all she does is read from her PowerPoints without expanding."
- "Boring, biased, boring, arrogant, boring, self-absorbed—did I say boring?..."

# Rate My Professors: Emory University



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#### An evaluation protocol

- Feedback
- Interest in learning
- Use of class time
- Organization
- Continuity
- Pace of course
- Assessment of your progress
- Texts and supplemental

- material
- Description of objectives
- Communication
- Expression of expectations
- Availability to assist
- Respect and concern
- Stimulation of interest
- Facilitation of learning
- Overall assessment

## A decision rule for the probability of faculty member receiving an overall rating of *Excellent* (n=1,280,890)

# Excellent Very Good Good Fair Poor Facilitation of learning Communication of ideas Respect and concern for students

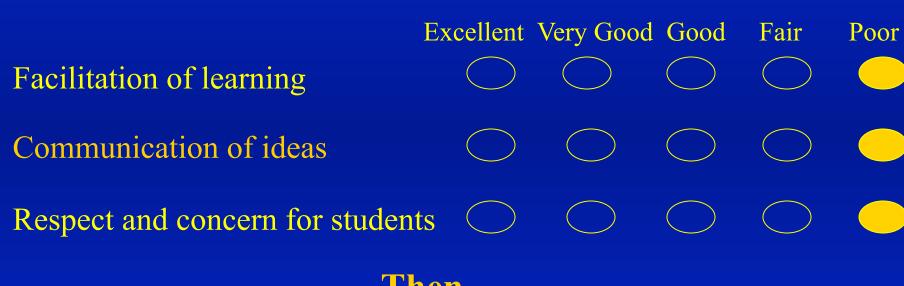
#### Then...

The probability of an <u>overall</u> rating of Excellent = .97

The probability of an <u>overall</u> rating of Fair or Poor = .00

## A decision rule for the probability of faculty member receiving an overall rating of *Poor* (n=1,280,890)

#### **If...**



#### Then...

The probability of an <u>overall</u> rating of  $\underline{Poor} = .90$  &

The probability of an <u>overall</u> rating of <u>Very Good</u> or <u>Excellent</u> = .00

## A comparison of excellent ratings by <u>college</u> unadjusted and adjusted for instructors satisfying rule (n=1,280,890)

	Overall	If Rule
College	% Excellent	<u>%</u>
<u>Excellent</u>		
Education	59	99
Molecular & Microbiolo	gy 50	99
Health & Public Affairs	50	99
Arts & Humanities	49	99
Sciences	45	99
Hospitality Management	44	99
Business Administration	40	99
Engineering	39	99

## Excellent ratings by <u>course modality</u> for all instructors and those satisfying the rule (n=126,672)

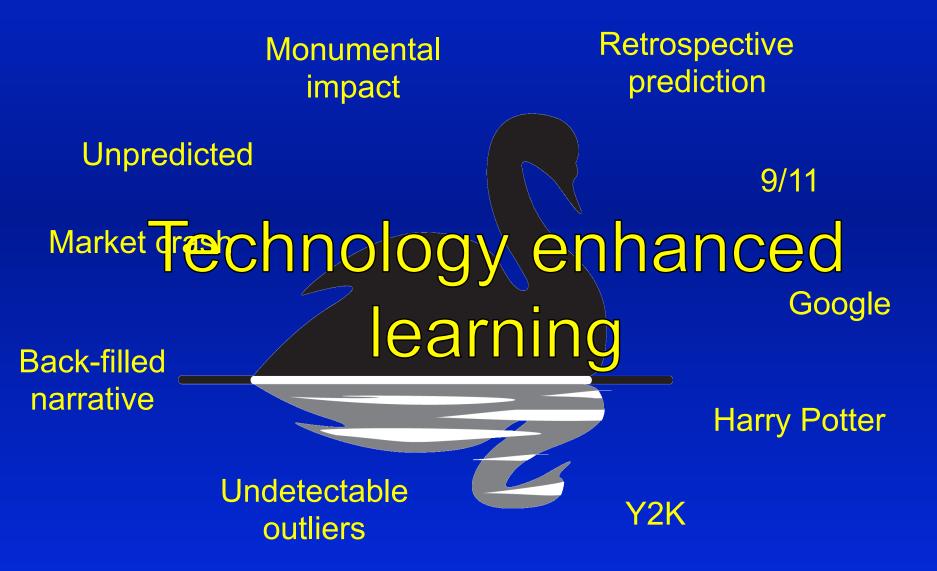
Course	Overall	If Rule
Modality	% Excellent	% Excellent
Blended	57	99
Face-to-face	54	99
Online	53	99
Lecture captur	e 49	99
Blended LC	48	99

A comparison of excellent ratings by <u>class size decile</u> unadjusted and adjusted for instructors satisfying the rule (n=1,17,664)

	Overall	If Rule
<u>Decile</u>	% Excellent	% Excellent
1	54	97
2	51	97
3	54	98
4	52	98
5	46	97
6	47	97
7	48	97
8	44	97
9	44	97
10	41	97

#### What could this be???

#### Taleb: The black swan



# Research Initiative for Teaching Effectiveness

#### For more information contact:

Dr. Chuck Dziuban (407) 823-5478 Charles.Dziuban@ucf.edu

http://rite.ucf.edu
http://www.if.ucf.edu/