2020 LEAP! Honorees

LITS and the PATH Committee proudly present our 2020 LEAP! Honorees.

Because the pandemic forced the cancellation of the spring event, and because we wanted to honor the incredible work related to the COVID-19 response during the summer, the time frame for the awards was extended from May 1, 2019 to September 1, 2020.

Significant Contribution Awards

The Significant Contribution Awards (SCA) are our annual opportunity to recognize our most significant contributions toward LITS objectives and Emory's mission. The award categories are divided into teamwork and collaboration, leadership, operational excellence / exceptional service, creativity and innovation, and campus and community relations.

Here are your 2019-20 SCA winners:

Teamwork and Collaboration

This award category recognizes individuals who have made a significant contribution to building a sense of community in the LITS division, or with LITS customers and patrons. These award recipients promote teamwork and collaboration and model Emory values while advancing the work of the LITS division in an exceptional way. We have 11 award recipients in this category:

- **Scott Blochberger** – Demonstrated a keen sense of teamwork and collaboration working with his team, LITS PM & Campus Services Planning, Design & Construction to come up with a plan to holistically redesign the OSP/Dark Fiber route to minimize infrastructure disruption as the Executive Park campus engages in future development.

- **Colin Bragg** – While continuing to work with the library service desk, Colin expanded his role to fill a key vacancy in managing web content where he migrated, edited, and published content for the web redesign.

- **Mark Bryles** – Was instrumental in building and delivering the return to campus, contact tracing, self-service portal, and COVID-19 POD testing applications.

- **Haynes Chewning** – Coordinated work with several different departments covering different administrators and registrars in different schools. Provided front and back end support while staying on top of integrating and evaluating new LTIs that came through as requests.

- **Scott Davis** – Identified a major risk to Emory after close inspection of CHOA's connection to the Emory network, notified leadership, and worked closely with CHOA partners to increase awareness and develop a plan to address the vulnerability.

- **Lisa Hamlett** – Worked with the Access Services Policy Committee to reconfigure the Emory University Library Systems for the needs of Emory's faculty, staff, and students during the COVID-19 pandemic.

- **Jose Holguin Cruz** – Consistently worked with, supported, and trained numerous groups and departments in the best ways to use Zoom as its use significantly expanded and became the primary teleconference and communication tool at Emory.

- **Aaron Olsen** – Expanded his expertise with the Tableau data visualization platform and worked tirelessly with UIT data and dashboard developers and Emory leadership to define and operationalize more than a dozen Tableau dashboards supporting Return to Campus processes.

- **Jocelyn Ramirez** – Went well beyond typical project management responsibilities to bring together a large cross-functional team of Emory and vendor team members on the vendor engagement portion of the CIMP project. Jocelyn leveraged the Jira tools in new ways to increase collaboration and communication and the project completed its vendor engagement on-time, on-budget, and with desired project outcomes.

- **James Tanis** – Worked with numerous subject matter experts to see and understand potential service consumption impact to our remote worker VPN, Telephone Service, and Internet. James worked non-stop to develop, prototype and update the system as requirements developed. Once the system was developed, he trained his coworkers in the new solution, allowing them to develop other monitors in support of the ongoing efforts to support remote workers.

- **Musa Varacchia** – Completed the upgrades of network switch equipment in the data center, which involved the programming and installation of switches, back-up support, scheduling and prioritization of stakeholders, and working with hospital administrators.

Operational Excellence/Exceptional Service

This award category recognizes individuals who provided exemplary customer service or ensured the delivery of exemplary service for the LITS user community. There is a total of 24 award recipients in this category that were divided into three parts during the event but have been combined here:

- **Rob Anderson** - During a Software Audit, Rob was instrumental in demonstrating to the vendor that some license deployments they counted were not actually accessible by the identified user group. His efforts saved the organization $400,000.

- **Marvin Bailey** - Proved to be a critically important resource in support of Zoom videoconferencing as it became the primary tool for meetings and communications on campus. He also negotiated a 40% savings on Echo360 and coordinated options for remote learning with Emory Continuing Education.

- **Andre Bosman** - Helped design and create the back-end piece on the RTC database to capture all the various student and faculty data and was crucial in helping the software engineering team to get their Pod application up and running.

- **Kelly Bray** - Went above and beyond by taking charge of converting the existing contact tracing integration service to a more flexible REST API to be consumed by the HR and SA PeopleSoft applications.

- **Patrick Buckley** - During a period of extreme short-staffing on the stacks team in summer/fall 2019, carried out the most crucial duties of four full-time stacks employees, supervised all of the departments many student employees, and provided training and mentoring for staff borrowed from the ILL/Reserves team.

- **Nicole Byrd** - Revamped the emergency notification process in support of the revised back-to-school process caused by COVID. The new requirements added significant changes to the process and the OPUS application, and the timeline for delivery was extremely tight, involving night and weekend work to meet the deadlines.

- **Kim Copenhaver** - Planned and implemented a service for users to request books that they could pick up when the library was closed to users. Then, once research activities resumed, Kim led an effort to make additional library spaces and services available to users, including the ability for a user to reserve a space for quiet study, to use a scanner/printer, to use computer workstations and microform readers.

- **Zach Cox** – Used his background and knowledge of AWS security concepts to create a safe and secure cloud environment for both the Cloud Infrastructure Migration project (CIMP) as well as the Enterprise Cloud Services (ECS) project.

- **Pranik Dalia** - Developed critical reports that allowed Contact Tracers to effectively do their job during the COVID-19 pandemic.

- **Shomari Hammond** - When the Messaging Team received an uptick in requests in response to the COVID-19 pandemic, Shomari supported the implementations of Microsoft Teams, facilitated training about Microsoft Teams, and provided both post training support and guidance after training sessions, along with support to other Office 365 applications.

- **Marty Ike** – When the campus went virtual in March, Marty took advantage of the lack of people in the library to ensure that Building Services cleaned like they never could before. He made sure the mail kept running - the books, the periodicals, and packages were all being processed as though nothing had changed. He continued working closely with Campus Services to fix things that were broken and to turn down utilities.

- **Marian Kelley** - Understood the importance to provide immediate access to resources that were no longer accessible in print during the COVID-19 pandemic and immediately took on additional responsibilities of cataloging a much larger volume of e-books and notifying patrons when e-books became available.

- **Jake Kirsch** - Developed the integration between the return-to-campus systems, working nights, weekends, and even holidays to meet aggressive deadlines.

- **Liz Lucabaugh** - Developed most of the dashboards used to manage the return-to-campus of faculty, staff and students. Worked nights and weekends to get this done, even canceling some vacation to make this happen.

- **Max Lucas** - Produced and delivered critical, timely reports that helped Emory Healthcare leadership effectively manage their medical staff as they responded to COVID-19.

- **John McCool** - Developed a Contact Tracing app to support the revised back-to-school process caused by the COVID-19 pandemic, which involved collaborating with the HR and OIT teams to take a very fluid and evolving situation (with an extremely tight timeline) and deliver a quality application.

- **Kuwuan McMillian** - Provided exceptional customer service and was very helpful with IT needs. Was cited as someone who always goes above and beyond to make sure equipment and systems are working correctly. As a side note, we received an all-time record of SEVEN separate nominations for Kuwan, as a testament to his widely regarded exceptional service.

- **Bridgette Morris** - While juggling multiple responsibilities, Bridgette supported the Registrar's office with class schedule changes for fall 2020. Her hard work and dedication to customer service allowed the Registrar's office to completely rework the fall schedule and student enrollment records, which allowed students to re-enroll for fall.

- **Khadijah Muhammad** – Replaced an outdated and online new hire orientation with an in-person onboarding experience by assisting in the design and implementation of Emory's new employee welcome sessions, designing and implementing the LITS new hire orientation, and creating new tools and processes for managers to follow in onboarding new hires.

- **Chris Palazzolo** - With the swift move to remote teaching and learning and closing of the library building, physical library collections were no longer accessible for faculty and students who were no longer on campus. Chris stepped up and began adjusting the collections budget to support additional purchases of e-books and streaming video licenses. As a result, Emory faculty, staff and students had access to hundreds of thousands of e-books and online textbooks for the remainder of the spring semester and into the summer.

- **Sam Timme** - Was instrumental in the ability of the team to provide accurate and timely data during the transition to online learning in the spring and was directly responsible for dozens of one-on-one appointments and training courses with Emory faculty from across the institution.

- **Circe Tsui** - Worked tirelessly over long hours to create a COVID-19 test scheduling system that allowed students to schedule their COVID tests at various "testing pods" around campus.

- **Alan White** – Exceeded his role as a security analyst to learn a number of new development tools and methods, enabling the entire Infrastructure Security team to leverage automation techniques for deploying new ECS firewall rules and associated AWS load balancers. His contributions also enabled the team to use similar techniques for creating additions the LITS Web Proxy service, both on-prem and in the cloud.

- **John Willingham** - Provided enthusiastic support for Emory instructors as they re-learned how to teach with technology due to the shift to online learning.

Creativity/Innovation

This award category recognizes individuals who created or implemented a new product, process improvement, or service which promotes efficiency, productivity, quality, or process simplification. There are 6 awards recipients in this category:

- **Cecilia Bolich** – Created a division-wide video/music program to celebrate the accomplishments of coworkers, then directed the program, raising morale throughout LITS.

- **Madhuban Chaudhary** – Reconciled data from Kronos and nurse scheduling systems in a single day to comply with June 30 deadline for FEMA reimbursements, resulting in a nearly $21 million savings to Emory Healthcare.

- **Sharon Leslie** - Created a COVID-19 Research and Resources LibGuide that directs users to a dynamic array of resources and services to meet the research needs of our user groups online and assure them that while the library would be physically closed, remote services were still available.

- **Yang Li** - Designed and implemented the addition of a significant amount of newly discovered data and a new vision for the Slave Voyages website (slavevoyages.org).

- **Kathy Moore** - Developed solutions so this feature will be intuitive and easy to use yet capture very critical information to enable Emory to effectively manage Contact Tracing.

- **Elizabeth Roke** - Developed a project to populate Wikipedia and Wikidata with information about people found in our collection with links to Rose Library assets. The project was aimed at increasing discovery of Rose's collections and providing researchers with information about historical figures at a time when our collection was not accessible to them.

- **Heidi Sarge** - Built an innovative program, MatchSure, a more accurate and efficient utility that prevents duplicate record creation in the database and results in cleaner output. This tool is used daily and replaced a third-party vendor, saving Emory approximately $25,000 per year.

Leadership

This award category recognizes individuals who displayed vision and leadership in making a significant, positive impact on LITS staff, customers, products, services, or results while exemplifying Emory values. We have 2 award recipients in this category:

- **Sarah Morris** - Planned, executed, and led a robust online library instruction training programs for librarians, informationists and staff across all Emory Libraries.

- **Saira Raza** - Served as Co-Chair of the Emory Libraries' Diversity, Equity, and Inclusion Committee since its creation in 2016. Coordinated, planned, and ran inclusive and productive meetings for the committee and effectively worked with other groups across campus and other library committees to get complicated and sensitive projects completed.

Degree Recipients

LITS honors these seven employees who received degrees during the 2019-20 timeframe:

- **Amy Li**, Emory University, PhD in English
- **Sean Mann**, Emory University, Executive Master of Public Health (Applied Public Health Informatics)
- **Liteacha Mumphery**, University of Phoenix, Bachelor's in Healthcare Administration with a concentration in Health Management (BSHA/HM)
- **Sallie Owens**, Emory University, Executive Master of Public Health (Applied Public Health Informatics)
- **Bernard Sanders**, Northcentral University, Doctor of Business Administration (DBA) with a concentration in Project Management; he also earned his Project Management Professional certification
- **Doug Slaughter**, Emory University, Master of Public Health in the field of Epidemiology
- **Sam Timme**, completed his doctoral thesis defense last summer for his Emory Philosophy Ph.D.

Service Awards (18 months – May 1, 2019 – September 1, 2020)

To reward years of service and dedication to the division, the LITS Service Awards program recognizes staff members for each five-year work anniversary. This year, we also collected a few mementos to remind us that although we are mostly apart during this pandemic, our colleagues are still out there working hard and are still deeply appreciated.

5-Year

Nate Akyempong
 Title: Communications Specialist II
 Department: Field Services

James Boyd
 Title: enterprise Middleware Admin II
 Department: Dev/Ops

Kat Boushell
 Title: Finance/Accounting Specialist
 Department: Business and Administration
 Quote: Everything you can imagine is real. – Pablo Picasso

Joel Burke
 Title: Enterprise Middleware Admin IV
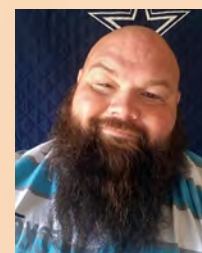 **Department:** Identity Management

Jason Burns
 Title: Enterprise Middleware Admin III
 Department: Identity Management
 Quote: "Success is not final, and failure is not fatal"

Madhuban Chaudhary
Title: EPM Developer IV
Department: Data Warehouse & BI
Quote: "Your attitude and hard work are greatest assets in accomplishing any task

Ruoyi Chen
Title: Library Specialist, Sr. (Biblio Mgmt)
Department: International Area Studies

Felisha Chism
Title: Service Desk Analyst I
Department: Service Desk

Craig Cooper
Title: Network Analyst, Sr.
Department: Network Engineering Run

Pat Culpepper
Title: Sr. Program Coordinator, Library Assessment
Department: Assessment and User Experience Team (AUX), Research, Engagement, and Scholarly Communications

Pranik Dalia
Title: PeopleSoft Developer
Department: PeopleSoft HR
Quote: "Anecdote is not data."

Nik Dragovic
Title: Product Manager
Department: Library Technology and Digital Strategies

Raj Garrepally
Title: Applications Integrator
Department: PeopleSoft Admins
Quote: "Chugga chugga choo choo…"

Gayle Godbee
Title: Desktop Consultant
Department: Client Services

LITS Employee Appreciation Party

Melissa Hackman
  Title: Librarian for Sociology, African Studies, & Development Studies
  Department: Research, Engagement, and Scholarly Communications

Cedrika Haynes
  Title: Library Specialist
  Department: Operations & Access Service
  Quote: "Don't worry about anything, but pray about everything"

Carrie Hintz
  Title: Assistant Director
  Department: Collection Strategies, Rose Library

Wayne Johnson
  Title: Desktop Consultant II
  Department: Client Services
  Quote: "If you think you can do a thing or think you can't do a thing, you're right." – Henry Ford

Jesse Karlsberg
  Title: Senior Digital Scholarship Strategist
  Department: Emory Center for Digital Scholarship
  Quote: "Shouldn't that be an en dash?"

Ray Lewis
  Title: Health Sciences ILL Specialist
  Department: Interlibrary Loan

Travis Longo
  Title: Applications Developer/Analyst
  Department: Business Systems

Max Lucas
  Title: PeopleSoft Developer II
  Department: PeopleSoft HR

Ed Morris
>**Title:** Middleware Admin II
>**Department:** IT Operations SC
>**Quote:** "Watch out for snakes!"

Joanna Mundy
>**Title:** Educational Analyst I
>**Department:** Emory Center for Digital Scholarship

Simon O'Riordan
>**Title:** Library Asst Dept Head
>**Department:** Metadata Services

Sallie Owens
>**Title:** Informatics Analyst III
>**Department:** IT Data Management & Solutions

Saira Raza
>**Title:** Business Librarian
>**Department:** Goizueta Business Library
>**Quote:** "It's not that deep."

Jeselyn Rhodes
>**Title:** Informatics Analyst III
>**Department:** IT Data Management & Solutions
>**Quote:** "When life gets you down do you wanna know what you've gotta do? Just keep swimming."– *Dory*, 'Finding Nemo'

Hannah Rogers
>**Title:** Library Asst Dept Head
>**Department:** Woodruff Health Sciences Center Library

Jaime Romanque
>**Title:** Communications Specialist II
>**Department:** Field Services

Kylie Shannon
>**Title:** Scholarly Repository Specialist, Sr.
>**Department:** Scholarly Communications Office
>**Quote:** "The challenge is to be yourself in a world that's trying to make you like everyone else." – Anon

Ashley Spink
> **Title:** Senior Information Security Specialist
> **Department:** Enterprise IT Security
> **Quote:** "The price of anything is the amount of life you exchange for it." - Thoreau

Jenn Sutcliffe
> **Title**: Educational Analyst, Instructional Design & Technology
> **Department:** Academic Technology Services

Musa Varachhia
> **Title:** Network Engineer
> **Department:** Network Engineering - Build

Alex Zotov
> **Title:** Software Engineer III
> **Department:** Software Engineering

10-Year

Khushbu Amin
> **Title:** Applications Developer/Analyst, Sr.
> **Department:** Application Development

Andre Bosman
> **Title:** Technical Lead
> **Department:** IT Data Mgmt & Solutions
> **Quote:** "Life is good…"

Steve Bransford
> **Title:** Senior Video Producer
> **Department:** Emory Center for Digital Scholarship
> **Quote:** "The past is never dead. It's not even past." – Faulkner

Kevin Brown
> **Title:** Library Asst, Sr.
> **Department:** Woodruff Health Sciences Center Library

Erica Bruchko
> **Title:** Librarian for African American Studies and United States History
> **Department:** Research, Engagement, and Scholarly Communications
> **Quote:** "Pourquoi pas?" [Why not?]

Kevin Chen
> **Title:** Sr. Manager, Information Technology
> **Department:** Middleware & Web

Steven Collins
> **Title:** Sr. Manager, Information Technology
> **Department:** IT Operations SC

Karen Cotter
> **Title:** IT Program Manager
> **Department:** Clinical Trials, PMO
> **Quote:** "In a world where you can be anything, be kind."

Athan Gillette
> **Title:** Educational Analyst II
> **Department:** Teaching & Learning Technologies
> **Quote:** "Progress not perfection..."

James Gong
> **Title:** Storage Engineer III
> **Department:** Enterprise Storage

Lisa Granholm
> **Title:** Bibliographic Specialist
> **Department:** Resource Description
> **Quote:** "There's no such thing as luck!'

Gerry Hall
> **Title:** Enterprise Middleware Admin III
> **Department:** Dev/Ops

Tod Jackson
    Title: IT Architect, Lead
    Department: IT Architecture

Elliot Kendall
    Title: Information Security Specialist
    Department: Enterprise Information Security
    Quote: "It seemed like a good idea at the time."

Kendra Little
    Title: Manager
    Department: Data Management and Solutions

Jonathan Lowe
    Title: Data Solutions Informatics Analyst II
    Department: Data Management and Solutions
    Quote: "Yesterday I was clever, so I wanted to change the world. Today I am wise, so I am changing myself."

Wade Moricle
    Title: Marketing and Communications Specialist
    Department: Campus & Community Relations
    Quote: "Nothing ever rose to touch the sky unless someone dreamed that it could, someone thought that it should, or someone willed that it must." – Kettering

John Nemeth
    Title: Librarian
    Department: Woodruff health Sciences Center Library

Aaron Olsen
    Title: Manager, Information Technology
    Department: Product Management SC

Sarah Quigley
    Title: Library Dept. Head Asc
    Department: Rose Library Collection Services
    Quote: "Into the breach!"

Jorge Ramos
    Title: Systems Engineer III
    Department: Customer Service Applications

Steve Tatum
    Title: Communications Spec III
    Department: Field Services
    Quote: "No matter where you go...there you are!"

Tony Young
    Title: Network Analyst, Sr.
    Department: Network Operations Center

15-Year

John Anderson
    Title: Network Analyst, Sr
    Department: Network Engineering - Build

Malisa Anderson-Strait
    Title: Business Librarian
    Department: Goizueta Business Library
    Quote: "Virtual cheers!"

Tommy Barwick
    Title: Supervisor
    Department: Field Services

Stan Brooks
    Title: Senior Network Engineer (The Wi-Fi Guy)
    Department: Network Engineering
    Quote: Brooks' Axiom to Murphy's Law: "If it were easy, someone else would have already done it…" – Stan Brooks

Nydia Charles Huggins
    Title: Human Resources Manager
    Department: HR, Finance, and Admin
    Quote: "See what had happen was…"

Holli Eremine
    Title: Library Specialist, Sr
    Department: Electronic & Continuing Resources

Teresa Fleetwood
    Title: Business Analyst III
    Department: Business & Administration
    Quote: "This too shall pass."

LEAP!
LITS Employee Appreciation Party

EMORY
LIBRARIES &
INFORMATION
TECHNOLOGY

John Fries
> **Title:** Critical Infrastructure Facility Specialist Sr.
> **Department:** Infrastructure
> **Quote:** "Love the Lord your God with all your heart and with all your soul and with all your mind and with all your strength.' The second is this: 'Love your neighbor as yourself.' There is no commandment greater than these." - Mark 12:30-31

Sharon Gregory
> **Title:** Manager, Client Services
> **Department:** Service Desk

Shomari Hammond
> **Title:** Administrator II
> **Department:** Enterprise Messaging
> **Quote:** "It always seems impossible until it's done."

Shea Jarman
> **Title:** IT Desktop Consultant II
> **Department:** Client Services

Tracy Jones
> **Title:** Project Manager
> **Department:** PMO
> **Quote:** "Let's do what we DO."

Lisa Macklin
> **Title:** Associate Dean Full Librarian
> **Department:** Research, Engagement, and Scholarly Communications

Rich Mendola
> **Title:** Enterprise CIO / Sr Vice Provost
> **Department:** LITS Administration

Kathy Moore
> **Title:** PeopleSoft Developer IV
> **Department:** PeopleSoft HR

Liteacha Mumphery
>   **Title:** Business Analyst
>   **Department:** IT Coordinators
>   **Quote:** "Yesterday is history, tomorrow is a mystery, today is a gift of God, which is why we call it the present." — Bill Keane
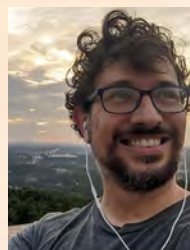

Ryan Nock
>   **Title:** Information Associate
>   **Department:** Woodruff Health Sciences Center Library
>   **Quote:** "If I had a show about carpentry, it'd be called Nock on Wood."

Circe Tsui
>   **Title:** Associate Director
>   **Department:** Solutions Architecture
>   **Quote:** "So there I was…"

Megan Turk
>   **Title:** Research Informatics Analyst
>   **Department:** IT Data Management & Solutions

20-Year

Kim Braxton
>   **Title:** Associate Dean
>   **Department:** Academic Technology Services

Kathy Britt-Rogers
>   **Title:** ILL Lending Coordinator
>   **Department:** Access Services, Interlibrary Loan & Reserves

Zed Brooks
>   **Title:** IT Coordinator III
>   **Department:** IT Coordinators

Melanie Bunn
>   **Title:** Stacks and Storage Leader
>   **Department:** Stacks and Science

LEAP!
LITS Employee Appreciation Party

EMORY
LIBRARIES &
INFORMATION
TECHNOLOGY

Lee Clontz
> **Title:** Director, Teaching and Learning Technologies
> **Department:** Academic Technology Services
> **Quote:** "It's no coincidence that 'aspiration' means both hope and the act of breathing." – Ted Chiang

Kim Collins
> **Title:** Director
> **Department:** Research, Engagement, and Scholarly Communications
> **Quote:** "Art helps you get in touch with your innermost feelings. It's a path to truth. And besides, it's fun." Pellom McDaniels III
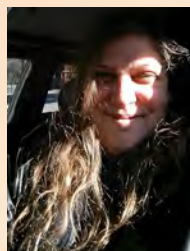

Wanda Cross
> **Title:** PeopleSoft Developer IV
> **Department:** PeopleSoft Student Systems – Student Financials
> **Quote:** "You may not control all the events that happen to you, but you can decide not to be reduced by them." - Maya Angelou

Karen Garrabrant
> **Title:** Library Assistant, Sr.
> **Department:** Acquisitions
> **Quotes:** "I move to keep things whole." – Mark Strand
> "Poetry is not a luxury." – Audre Lorde

Dana Haggas
> **Title:** Director
> **Department:** Enterprise Applications
> **Quotes:** "No soup for you!" – Soup Nazi (Seinfeld)

Greg Hall
> **Title:** Cable Tv Tech
> **Department:** Cable TV Operations
> **Quote:** "They always cheating on me."

Grady Harris
> **Title:** Library Specialist
> **Department:** WHSCL, Grady Branch Library
> **Quote:** "Don't look down."

Geoff Huitt
>**Title:** Academic Technology Specialist III
>**Department:** Enterprise Messaging
>**Quote:** "Go Birds!"

Sara Lai
>**Title:** PeopleSoft Developer IV
>**Department:** PeopleSoft OPUS

Anna Lech-Mlynarz
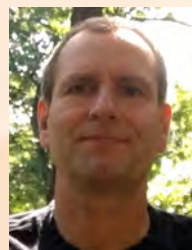>**Title:** Library Assistant, Sr. (Resources Management)
>**Department:** Resource Description

Kevin Miller
>**Title:** Equipment Manager
>**Department:** Marian K. Heilbrun Music & Media Library
>**Quote:** "What lies behind us and what lies before us are small matters compared to what lies within us.

Matt Miller
>**Title:** Senior Resources Management Specialist
>**Department:** Collections Services Department, Woodruff Health Sciences Center Library
>**Quote:** "I think the next best thing to solving a problem is finding some humor in it."—Frank A. Clark
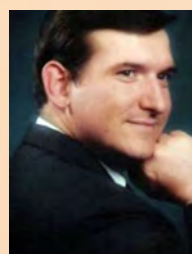

Mark Parten
>**Title:** Database Admin III
>**Department:** Database Administration
>**Quote:** "Life is not fair, and nature is cruel and unforgiving."

Ramona Tucker
>**Title:** Database Admin III
>**Department:** Database Administration

Kirsten Wehner
>**Title:** Library Coordinator, Conservation
>**Department:** Preservation

John Willingham

> **Title:** Educational Analyst II (which by the way, is twice as good as an Educational Analyst I)
> **Department:** Instructional Teaching and Design
> **Quote:** "The only thing that you absolutely have to know…is the location of the library." - Albert Einstein

25-Year

Sheldon Anderson

> **Title:** Systems Engineer III
> **Department:** Systems Team
> **Quote:** "Knowledge is like underwear. It is useful to have, but not necessary to show it off." – Bill Murray

Kelly Bray

> **Title:** Application Developer IV
> **Department:** Application Development
> **Quote:** "Join the <dev/>olution."

Valeria Burian

> **Title:** Application Developer/Analyst IV
> **Department:** Business Systems
> **Quote:** "Well-behaved women rarely make history." – Laurel Thatcher Ulrich

Susan Greene

> **Title:** Project Manager
> **Department:** Project Management Office
> **Quote:** "Well, it is what it is."

Maria Flowers

> **Title:** Resource Management
> **Department:** Woodruff Health Sciences Center Library
> **Quote:** "It's time to be happy. Being angry, sad and overthinking isn't worth it anymore. Just let things flow. Be positive."

Derrick Kelly

> **Title:** Lead Network Engineer
> **Department:** Network Engineering - Build

Lamar Kelly
>   **Title:** Assistant Director
>   **Department:** Field Services

Pat Murdock
>   **Title:** Educational Analyst & Proprietor of Emory's Software Distribution
>   **Department:** Customer Service Applications
>   **Quote:** "Let's get busy: the customer is waiting."

Paul Petersen
>   **Title:** Cloud Engineer
>   **Department:** Infrastructure
>   **Quotes:** "I don't think this is going to take the whole time...." but then it inevitably does. My other fave quote is: "Each of us is more than the worst thing we've ever done." – Bryan Stevenson

Linda Richardson
>   **Title:** Administrative Assistant, Sr.
>   **Department:** Business/Administration
>   **Quotes:** "Everything has its beauty, but not everyone sees it." Confucius
>   "If you don't like something, change it. If you can't change it, change your attitude." – Maya Angelou

Brenda Rockswold
>   **Title:** Academic Technology Specialist IV
>   **Department:** Messaging Team
>   **Quote:** "Suum cuique" "To each his own" - always comes to my mind, for whatever reason. Stuck with me from taking Latin way back in high school.

Bernard Sanders
>   **Title:** Network Analyst, Sr.
>   **Department:** Network Engineering - Build

Dave Topper
>   **Title:** Communication Architect I
>   **Department:** Field Services Auxiliary

30-Year

Pat Bright
    Title: Library Specialist, Sr (Resources Management)
    Department: Order Services

Felecia Chaney
    Title: IT Coordinator II
    Department: IT Coordinators

Darrell Durggin
    Title: Enterprise Messaging System Engineer
    Department: Email Operations

Ron Foust
    Title: Senior Financial Analyst
    Department: Finance and Administration
    Quote: "I am old enough that 30 years is just the blink of an eye."

Andrea Goldson-Barrett
    Title: Executive Administrative Assistant to Rich Mendola
    Department: Administration
    Quote: "No problem."

Terence Jefferson
    Title: Operations & Access Manager
    Department: Access Services
    Quote: "Always look for a silver lining in a bad situation and take advantage of that opportunity."

John Klingler
    Title: Library Exhibit Design/Fabrication
    Department: Library Exhibitions, CCR
    Quote: I don't have a quote that isn't from Raising Arizona

Laura Smith
    Title: Build Engineer
    Department: Network Services
    Quote: "What is hard to endure is sweet to recall."

Sue Trowbridge
> **Title:** Bibliographic Management Specialist, Sr.
> **Department:** Resource Description
> **Quote:** "It's called 'mother wit,' and it's so rare in a man that, when he has it, they call him Sherlock Holmes and write books about him." – Dorothy Sayer

35-Year

Lloyd Busch
> **Title:** Reference Specialist, Sr.
> **Department:** Access Services

Norman Butler
> **Title:** Technology Handyman (Network Engineer)
> **Department:** Network Engineering - Build

40-Year

Margaret Ellingson
> **Title:** Head of Interlibrary Loan & Course Reserves and Interim Head of Stacks
> **Department:** Woodruff Main Library
> **Quote:** "Darkness cannot drive out darkness; only light can do that. Hate cannot drive out hate; only love can do that." ~ Martin Luther King, Jr.

James Proctor
> **Title:** Network Analyst
> **Department:** Network Operations Center
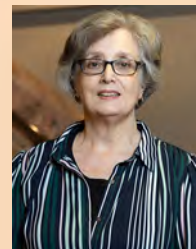> **Quote:** "I can give you the answer today or I can show you how to solve questions for the future."

45-Year

Bonnie Bryan
> **Title:** Head of Collection Services
> **Department:** Woodruff Health Sciences Center Library

Special Thanks

A lot of effort went into putting together the virtual LEAP! 2020. Congratulations to the following folks:

PATH Committee
Ayana Bohannon
Cecilia Bolich
Maria Brooks
Maya Cody
Keith Covert (Co-Chair)
Maria Flowers
Dawn Francis-Chewning
Susan Henschen
Solomon Hilliard
Shoba Mallik (Chair)
Sharon Mason
Wade Moricle
Kimberly Powell
Rob Renner (Advisor)
Linda Robertson
Bev Turner
Leslie Wingate (Advisor)

Administration
Rich Mendola
Yolanda Cooper

Guest Presenter
Sandra Franklin

AV & Technical Support
Geoff Huitt
James Reed

HR Support and Fact Checking
Khadijah Muhammad

Graphic Design
Norman Hulme

Please be sure to fill out our post-event survey!

Song list: Several folks asked for the playlist from the event…here you go!

- *Rocket Fuel* – DJ Shadow, De La Soul
- *Better Things* – The Kinks
- *Brimful of Asha* – Cornershop
- *Shake it Off* – Taylor Swift
- *Uptown Funk* – Mark Ronson, Bruno Mars
- *I Gotta Feeling* – Black Eyed Peas
- *California Gurls* – Katy Perry, Snoop Dogg
- *Lose Control* – Missy Elliott, Ciara, Fatman Scoop
- *Mr. Brightside* – The Killers
- *B.O.B.* – Outkast
- *Bohemian Like You* – The Dandy Warhols
- *Beautiful Day* – U2
- *Fantasy* – Mariah Carey
- *Ironic* – Alanis Morissette
- *I Wish* – Skee-Lo
- *There She Goes* – The La's
- *Love Shack* – The B-52's
- *Don't You (Forget About Me)* – Simple Minds
- *The Power of Love* – Huey Lewis & The News
- *Video Killed the Radio Star* – The Buggles
- *Once in a Lifetime* – Talking Heads
- *Young Americans* – David Bowie
- *Love Will Keep Us Together* – Captain & Tennille

NOTE: There was an error in the reporting that we received from central HR and a few Service Award honorees were accidentally left out of the live presentation. We sincerely apologize to those folks and have added them into this final program celebrating the event.

Also, some Service Award honorees expressed a desire NOT to be recognized publicly and are therefore not listed.