

# STUDENT TECHNOLOGY SUPPORT



EMORY  
LIBRARIES &  
INFORMATION  
TECHNOLOGY

Student Digital Life

Student Technology Support will be virtual this semester. Get help using either of these options.

Check out online guides to these common topics at [sts.emory.edu](https://sts.emory.edu).

## ZOOM (live)

Visit [sts.emory.edu](https://sts.emory.edu) for the link to connect with a technician during the following hours:

- Special move-in hours: Thurs Aug 13 – Sun Aug 16, 11:30am – 5:30pm EDT
- Regular Fall hours (beginning Aug 17): Mondays – Fridays, 10am – 6pm EDT

## 404-727-7777 (after hours)

Call the University Service Desk at 404-727-7777 to open a ticket.

## Emory Wireless

- Register your computer in Residence Halls
- Connect to EmoryUnplugged
- Connect game consoles, SmartTVs, or streaming devices

## Access Issues

- Password Resets/Login issues
- Duo Two-Factor Authentication

## Email

- Set up email on your phone
- Use your Emory email with Outlook

## Printing

- Set up EaglePrint on your computer

## Software

- Install or activate Microsoft Office
- Find software available for students
- Guide to on-campus software availability
- Guide to remote software availability

## Online Learning

- Zoom
- Canvas
- LinkedInLearning

# SPACES

Visit [emorylibraries.libcal.com/r/new](https://emorylibraries.libcal.com/r/new) to reserve a seat for individual study.

Use these specialized resources by reserving at [it.emory.edu/sdl](https://it.emory.edu/sdl).

## Learning Commons *Woodruff Library*

Multiple floors of group study rooms, computer workstations, printing and copying resources, and furniture for collaboration or individual study.

## Computing Center at Cox Hall *Cox Hall, 2nd Floor*

A student-focused learning space with classrooms, computers equipped with Adobe Creative Cloud, solo study workspaces, printing, and gaming resources.

## MAKEmory @ TechLab *Cox Hall, 2nd Floor*

Campus makerspace with trained staff and resources to help bring your creative ideas to life.

## MediaLab *Woodruff Library, 1st Floor*

Computer workstations featuring Adobe Creative Cloud and other apps for graphic design and media post-production.

## Student Production Studio *Woodruff Library, 1st Floor*

High-end video, photography, and audio production in a fully equipped studio setting.

## Music and Audio Recording Studio *Woodruff Library, 1st Floor*

Industry-standard equipment for podcasting, vocal, and musical instrument recording.

## One Button Studio *Woodruff Library, 1st Floor*

Simplified video recording to USB drive with the push of a single button.